

## What is an Artificial Intelligence (AI) Chatbot?

In the world of Bots there is a wide-range of selection from a Basic Bot which is a lead generation tool to the premium Bot which uses Artificial Intelligence (AI) to engage with your customers and learns as it does.

At Contact Wireless we provide Al Chatbots to help your customers find answers to as many questions as possible without weighing down your call center or customer service personnel.

And through the use of our optional API to allow interconnection of the Al Chatbot with your system, customers can easily update their accounts or access their account information. An Al Chatbot can reduce the number of calls and inquiries for your staff so they can maximize their time and job duties while you still serve your customers and answer their questions on a 24/7/365 basis.



## Why use an Al Chatbot?

- Build your conversation to meet your business needs
- The Intelligent Chatbot will learn from your customer conversations
- Connect through an API to provide your customers real time access to their account information
- Reduce calls for information and answer questions 24/7/365.
- Conversations in multiple languages



For a **FREE DEMO** or to learn more Call Leslie Prichard today at: (505) 275-4614



The Messaging Experts

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